

Property Damage Louisville Fire Department



KPI Owner: Lt. Colonel William Bowman

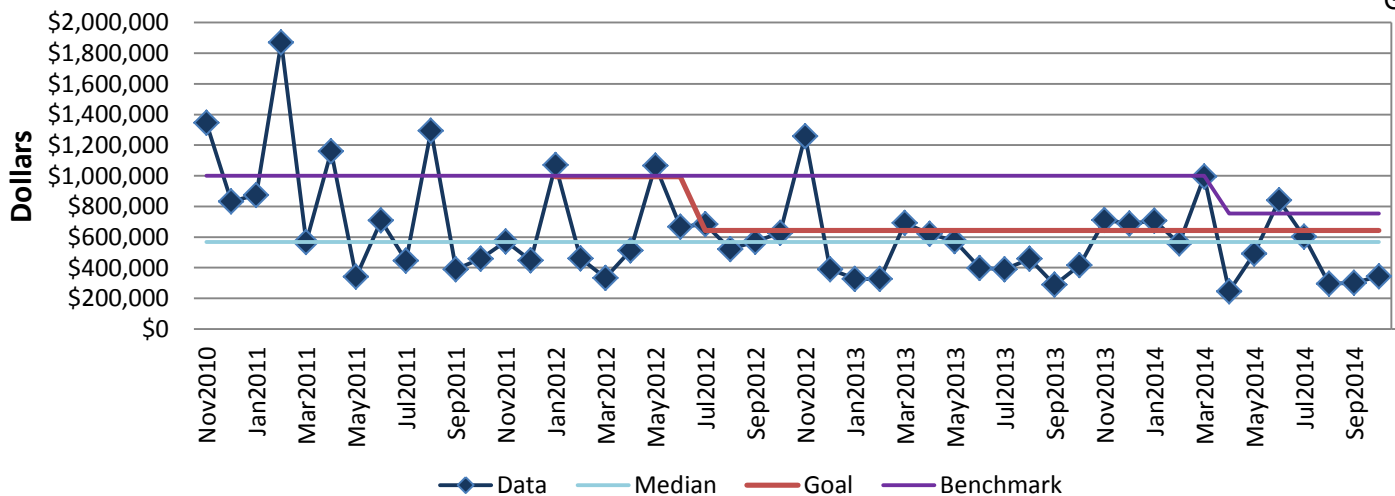
Process: Community Fires

Baseline, Goal, & Benchmark	Source Summary	Continuous Improvement Summary
Baseline: CY 12, \$680K Monthly Avg.; \$8.5M yr. Goal: No more than \$643,131 per month Benchmark: \$754,000 in a Month	Data Source: LFD Firehouse Software Goal Source: LFD LouieStat Reports Benchmark Source: NFIRS	Plan-Do-Check-Act Step 3 Determine and Quantify root causes Measurement Method: The monthly dollar amount of property damage related to fires Why Measure: Reduce loss of residential and business property Next Improvement Step: Determine a relevant pareto so that root causes can be identified

How Are We Doing?

Nov2013-Oct2014 12 Month Goal	Nov2013-Oct2014 12 Month Actual		Oct2014 Goal	Oct2014 Actual	
\$7,717,572	\$6,782,577		\$643,131	\$344,500	
Dollars	Dollars		Dollars	Dollars	

Property Damage



Root cause analysis is not necessary because there is no gap between the goal and current performance.